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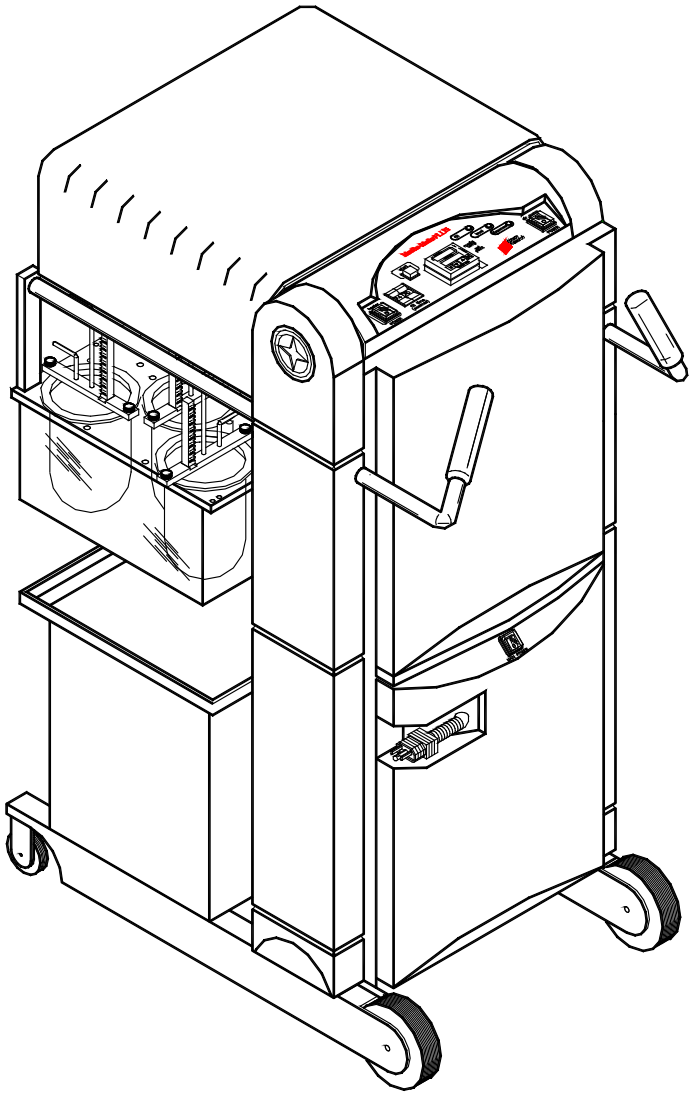
Find the *Hanson Research Media-Mate Plus* at our website: *Click HERE*

Media-Mate Plus

Operation Manual

25-710-800

Rev. O
DATE: 23Apr2015



Media-Mate Plus: p/n 25-710-101

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Table of Contents

What's New ___ *iii*
Section One – Safety Considerations ___ *1*
General ___ 1
Safety Markings ___ 1
Section Two – Introduction ___ *3*
Design Features ___ 3
Section Three – Specifications ___ *4*
Section Four – How It Works ___ *5*
Section Five – Installation ___ *9*
Location ___ 9
Unpacking ___ 9
Parts Identification ___ 10
System Check-out ___ 10
Installation ___ 14
Start Up ___ 15
Section Six – Validation and Calibration ___ *16*
Pre-Heat Temperature Calibration ___ 16
Adjustment of Sensor Display Temperature ___ 16
Volume Delivery Calibration ___ 17
Fine Adjustment of the Delivery Volume ___ 17
Deaeration Validation ___ 20
Temperature Controller (PID) Set-Up ___ 20
Temperature Calibration Record ___ 21
Volume Calibration Record ___ 22
Deaeration Validation Record ___ 23
Section Seven – Operating Instructions ___ *24*
Volume Selection ___ 24
Temperature Setting ___ 24
Fill Time Setting ___ 25
Configuring the Dispense Head ___ 26
Media-Mate Plus Interface with Distek 2100 and 2100B ___ 27
Test Cycle ___ 29

Section Eight – Troubleshooting *30*
Volume Delivery Problems **30**
Temperature Control Problems **30**
Deaeration Problems **31**
Service Procedures **31**
Liquid in Vessels **32**
Section Nine – Maintenance *33*
General Cleaning **33**
Cleaning the Media Tank and Fluid Lines **33**
Lubrication **34**
Replacing the Filter Element **34**
Fuse Replacement **35**
Section Ten – Moving and Storage *37*
Storage **37**
Moving **37**
Section Eleven – Parts, Supplies, and Accessories *38*
Spare Parts and Kits **38**
Tools and Accessories **38**
Section Twelve – Sales and Support *39*
Section Thirteen – General Warranty *40*

What's New

Revision O

Section Three - Specifications

- Changed Tank Capacities to "about 18 liters".

Section Seven – Operating Instructions

- Changed Temperature Setting to "at least the 18-liters mark."

Section Eight – Troubleshooting

- Changed Temperature Control Problems to "Fill Tank to at least the 18-liter mark."

Revision M

***Section Six – Validation and Calibration*:**

- Updated Adjustment of Sensor Display Temperature steps.
- Updated new Watlow controller.

***Section Seven – Operating Instructions*:**

- Added newer dissolution tester models.

Revision L

***Section Three – Specifications*:**

- Changed "Media Tank Volume (unusable)" to 2 L to reflect low volume tank upgrade.

Revision K

***Section Five – Installation*:**

- Added photo of filter housing.

***Section Seven – Operation*:**

- Adjusted fill time recommendations for new 0.007" gap fill tubes.

***Section Nine – Maintenance*:**

- Added procedure for replacing filter on systems equipped with a filter housing.

***Section Eleven – Parts, Supplies, and Accessories*:**

- Added new fill tube to parts list.

Revision J

***Section Six – Validation and Calibration*:**

- Calibration Gauge Set (p/n 91-902-045) added.

Section Eleven – Parts, Supplies, and Accessories

- Numerous spare parts, kits, tools, and accessories added.

Section Twelve – Sales and Support

- Hanson Research Corporation contact information and procedure updated.

Section One – Safety Considerations

General

1. The Instrument should be on its own circuit to prevent problems and circuit overload.

2. Never work on the electrical components in the system while there is power to the Instrument. Disconnect power: **Do not run Instrument with the protective cover removed from the electrical control cabinet.**

3. Do not fill the tank through the filter port on the tank; the Instrument may not handle the back-pressure.

4. Review all safety and environmental precautions pertaining to any chemicals that are to be used in conjunction with this Instrument.

Safety Markings

For your own safety, you must observe the following safety warning signs. The safety warning signs indicate a possible source of danger and provide preventative information.

Sign	Location	Safety Warning
	Control Panel	Caution! Keep media and other liquids away from the control panel and away from all electrical components.
	Control Panel	Caution! Do not press start switch until indicator lights are off.
	Control Panel	Caution! Do not restart Instrument with liquid in flasks without consulting troubleshooting section.
 	Interface Panel Heater	Caution: No operator-accessible parts inside. Refer servicing to qualified personnel only. Risk of electrical shock. Do not open. Achtung: Es gibt keine vorn Benutzer zo wanenden Teile. Oberlassen Sie Reparaturen dem qualifizierten Service-fachmann. Hochspannung. Nicht öffnen. Attention: Aucune pièce remplaçable par l'utilisateur. Toute réparation doit être effectuée par un technicien qualifié. Risque d' electrocution. Ne pas ouvrir.
	Interface Panel	Caution! Turn Instrument off and remove power cord before replacing fuses. Fuses must be replaced with the same current rating and type described next to the fuse holder.
	Heater	Caution! Heater is hot; do not touch.

Sign	Location	Safety Warning
	Interface Panel	Note! Line and Neutral fused separately.
	Inside Control	Note! Protective conductor terminal.
	Pump Panel	Caution! Withdraw power cord to mark prior to plugging into grounded electrical outlet. Withdrawing the full length of the cord may jam the retracting mechanism.

Section Two – Introduction

The Hanson Research Media-Mate Plus is a portable, automatic dissolution prep system. The Instrument will preheat, filter, measure, deaerate and deliver dissolution media to numerous Dissolution Test Stations.

Design Features

1. Portable Cart: The cart is compact and easy to maneuver.

2. Control: The electronics are enclosed within the cart for protection and may be easily removed for service. The control panel is a user-friendly design with digital readout of actual media temperature and temperature set point.

3. Pressure/Vacuum Air Pump: The air pump is enclosed within the cart frame for quiet operation. It is easily removed for service.

4. Dispense Head: The dispense head connects to the dispense tubing with quick disconnects and is user-configurable for filling six or seven dissolution vessels in parallel. The dispense head is designed to interface with the Hanson Research SR-6, SR-8, and SR8-Plus Dissolution Test Stations as well as most test stations made by other manufacturers.

5. Heater Assembly: The heater is an integral design comprised of the heater element, temperature sensor, overload sensor, and level sensor. The heater is easily removed for cleaning or for placement in spare media tanks.

6. Volume Setting: The dispense volume is user-selectable from 250 to 1000 mL in 50 mL increments. The measure system has been factory-calibrated and is easily recalibrated by the user.

7. Media Tank: The tank is chemically inert and is equipped with a 5-micron filter and standard hose bib for quick and easy connection. The tank is easily removed for cleaning or for replacement with spare tanks. A chemically inert cover prevents evaporation and provides a docking location for the dispense head.

8. Retractable Cord Reel: The Instrument is equipped with a 14-gauge, 3-conductor, 20 ft cord-reel.

Section Three – Specifications

Weight

Without media:	67 kg (148 lbs)
With 40 liters of media:	107 kg (236 lbs)

Size

Length:	80.9 cm (31.9 in.)
Width:	53.4 cm (21.0 in.)
Height:	114.0 cm (44.8 in.)

Electrical

Voltage:	115 VAC or 230 VAC ± 10%
Frequency:	50/60 Hz
Current:	13 Amp (115 VAC) or 8 Amp (230 VAC)
Phase:	single

	115 VAC Units	230 VAC Units
4 Fuses (TT Type):	One 1/2 Amp, 250 VAC, One 3/4 Amp, 250 VAC, One 8 Amp, 250 VAC, One 15 Amp.	One 1/2 Amp, 250 VAC, One 3/8 Amp, 250 VAC, One 5 Amp, 250 VAC, One 8 Amp, 250 VAC.

Environment

Maximum ambient temperature:	5°C below temperature set point
Maximum humidity:	< 85 %

Performance

Cycle time:	less than 5 minutes
Pre-heat temperature range:	30°C to 45°C
Pre-heat temperature control accuracy:	± 0.5°C
Pre-heat temperature readout accuracy:	± 0.2°C
Pre-heat time (21 to 37 deg C):	60 minutes
Delivery volume range:	250 mL to 1000 mL
Delivery volume accuracy:	± 1.0 %
Deaeration:	95% saturation maximum
Filtration:	5 micron nominal

NOTE: Accuracy may be improved by fine adjustment (see Section 6 – Fine Adjustment of the Delivery Volume).

Tank Capacities

Media Tank Volume (usable):	40 liters (10.5 gal)
Media Tank Volume (unusable):	2 liters (0.53 gal)
Media Volume to Top of Filter:	8 liters (2.1 gal)
Media Volume when low water level sensor turns heater off:	about 18 liters

Materials Wet

Tank	High Density Polyethylene
Heater	Teflon Coated
Filter	Polyethylene
Flask	S.A.N (Styrene/Acrylic/Nitrile)
Fittings and Fill Hose	PVC
Tubing	Stainless Steel and Tygon

Section Four – How It Works

The Hanson Research Media-Mate Plus uses a self-tuning PID controller and a Teflon heater to heat the media. Media is moved by low pressure or vacuum and directed by a two-position, multi-channel pinch valve. The media is deaerated by a thin film vacuum process. The media volume is accurately measured by a user-set incremental measuring system. A programmable timer controls the following sequence of events:

1. Fill (Fill Light "ON")

Vacuum draws heated media from the media tank into the measure vessels. The fill time thumbwheel has been set such that actual fill time is sufficient to fill measure vessels slightly above the required volume. The media is deaerated during the fill cycle by thin film vacuum technology.

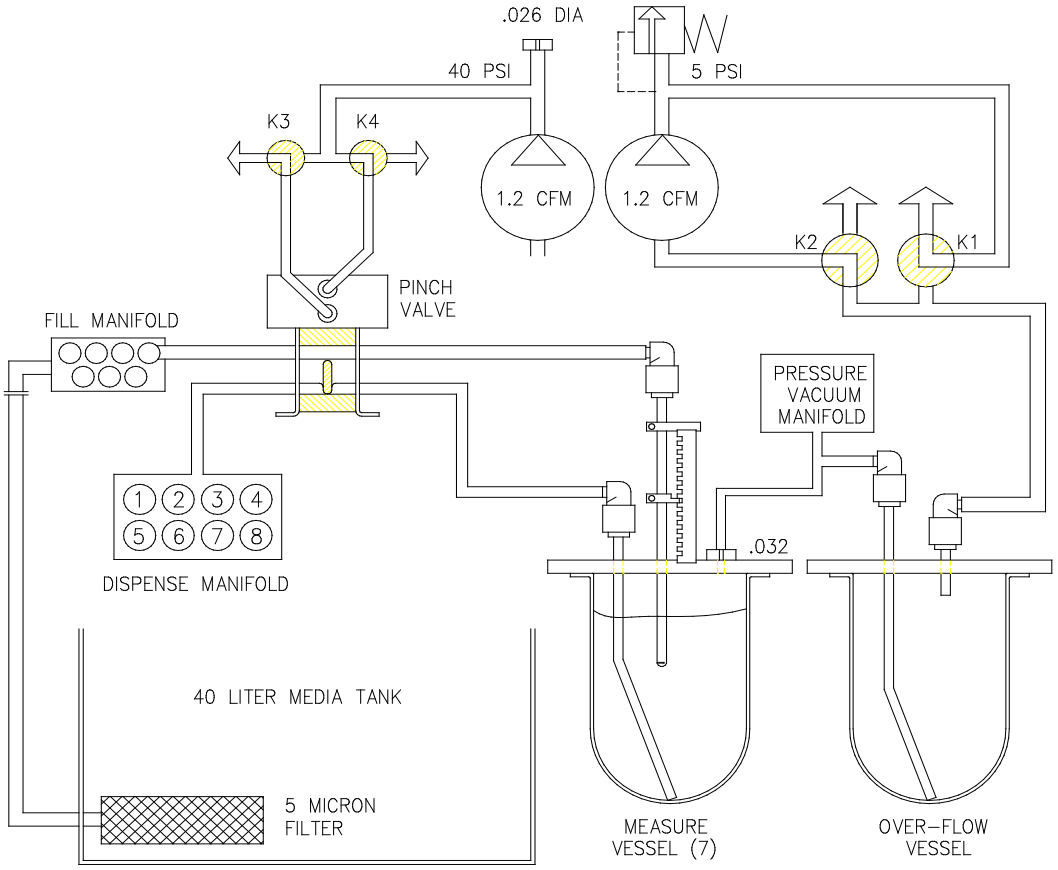


Figure 4-1

2. Level (Level Light “ON”)

Pressure in the measure vessels returns excess media back to the media tank. The volume of media remaining in the vessels is the amount set by the adjustment of the incremental standards.

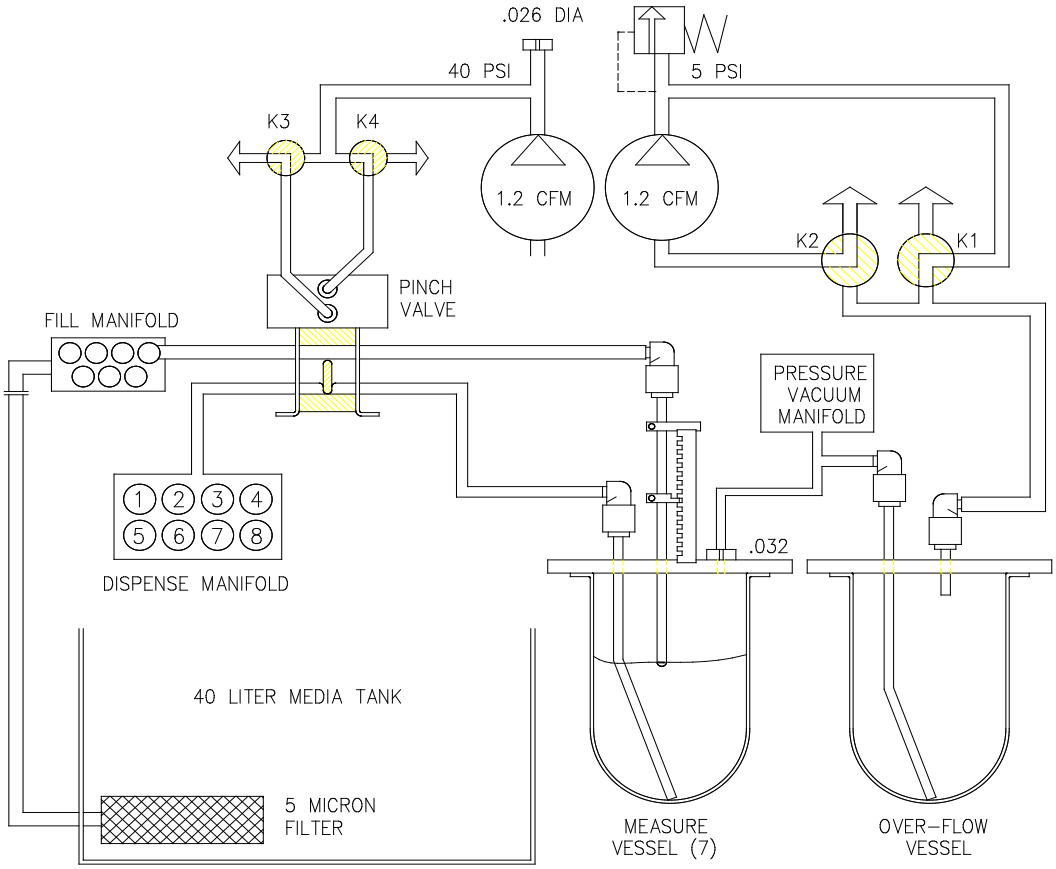


Figure 4-2

3. Dispense (Dispense Light “ON”)

The pinch valve is shifted, opening the dispense lines and closing the fill lines. Pressure in the measure vessels delivers media out the dispense manifold.

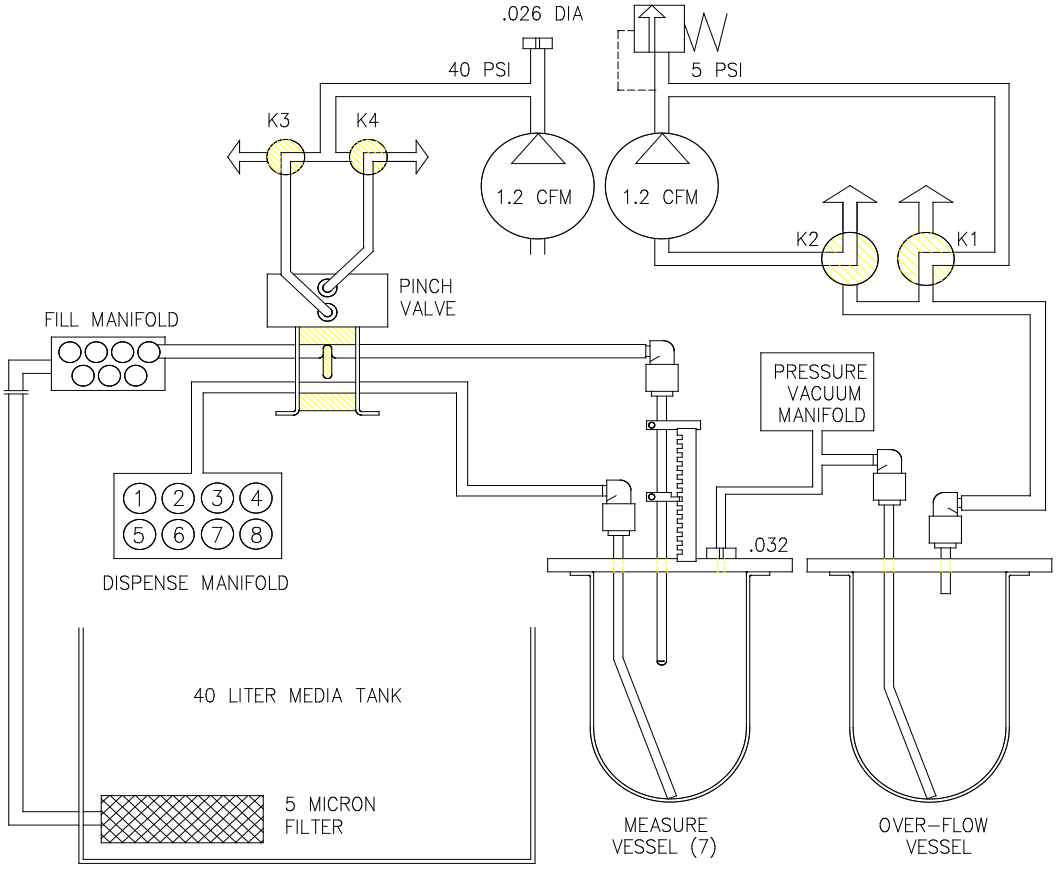


Figure 4-3

4. Standby (no lights on)

The Instrument is waiting for the operator command to start a cycle. Air flows through the measure vessels and out the fill lines into the media tank. This provides media circulation for optimum temperature control.

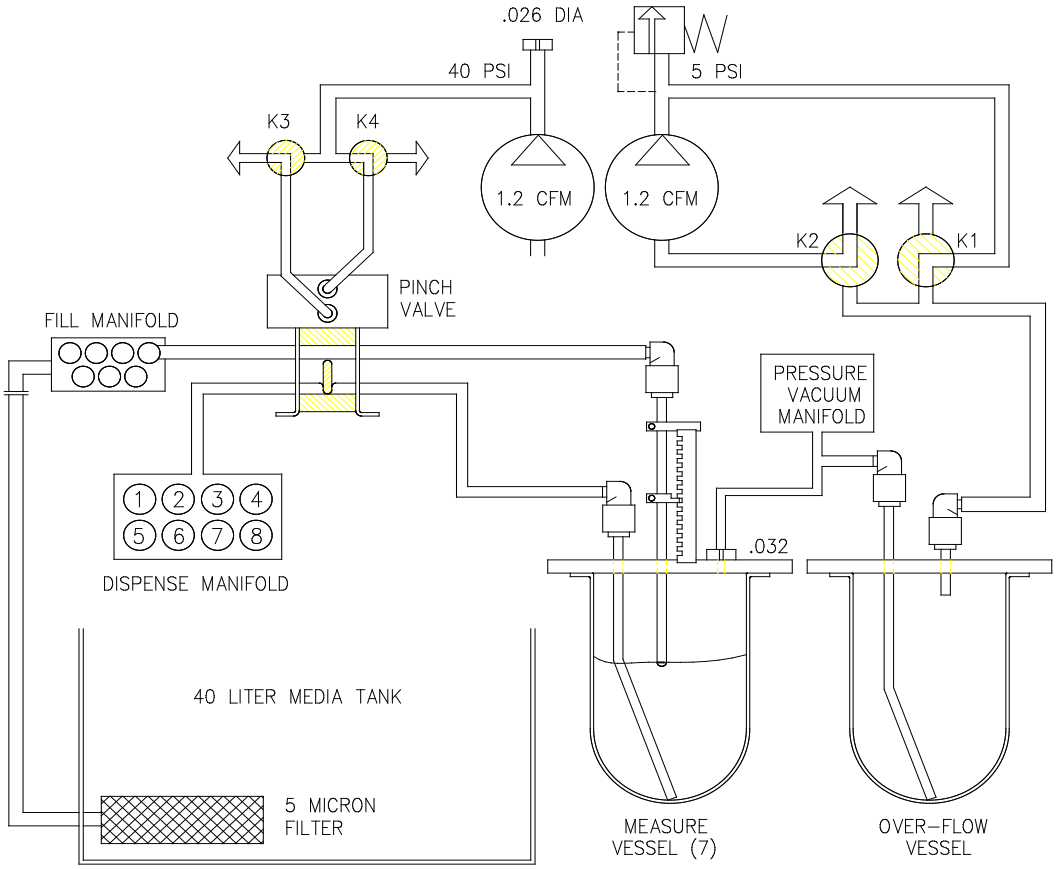


Figure 4-4

Section Five – Installation

Location

Environment

The media tank temperature must exceed ambient room temperature by at least 5°C for maximum performance of the temperature control system. Therefore, for best results, the ambient temperature should not be allowed to exceed 32°C (90°F) for 37°C tests, or 27°C (81°F) for 32°C tests.

Easy access to a water source and waste disposal for filling and emptying of the waterbath is convenient, although not necessary.

Space

The Media-Mate Plus System is designed to be mobile up to 6.25m (20 ft). The laboratory floor should be level and flat to prevent the Instrument from moving when left unattended.

Electrical

The Media-Mate Plus System requires a single, grounded electrical outlet, within 5.63 m (18 ft) of the location of the Instrument.

The Instrument is available in two configurations, 115VAC and 230VAC. The voltages are set at the factory and cannot be changed (see model number label on control interface panel next to fuses to determine voltage). The electrical requirements are summarized in *Section 3* of this operation manual.

Unpacking

The Media-Mate Plus is shipped fully assembled in one box. The shipping box is specifically designed to provide maximum shipping protection and to facilitate unpacking. The shipping box consists of a lower cardboard tray secured to a pallet with a large box placed over the Instrument. The upper box is strapped to the lower tray and pallet.

NOTE: Shortages or damages must be reported immediately to the freight carrier and to Hanson Research. Notify Hanson Research by telephone (818) 882-7266 or FAX (818) 882-9470.

To Unpack:

1. Move package close to final destination with pallet-moving equipment.
2. Cut and remove straps.
3. Remove upper box taking care not to damage box.
4. Remove Instrument from box.
5. Reassemble empty box and store for possible future use.

Parts Identification

Throughout this operation manual, reference is made to various components by name. *Figures 5-1* through *5-6* are provided to assist in the visual identification of these components.

System Check-out

1. After removing the Instrument from the box, remove all other shipping materials.
2. Visually inspect the Instrument for damage or missing parts
3. Remove the Heater Assembly from its shipping position within Tank.
4. Remove Dispense Head (see *Figure 5-5*) from shipping position within Tank, remove from bubble pack, and place as shown.
5. Ensure filter housing has slots facing down.
6. Visually inspect all electrical and pneumatic connections at Interface Panel.
7. Review Operating Instructions. (see *Section 7*)

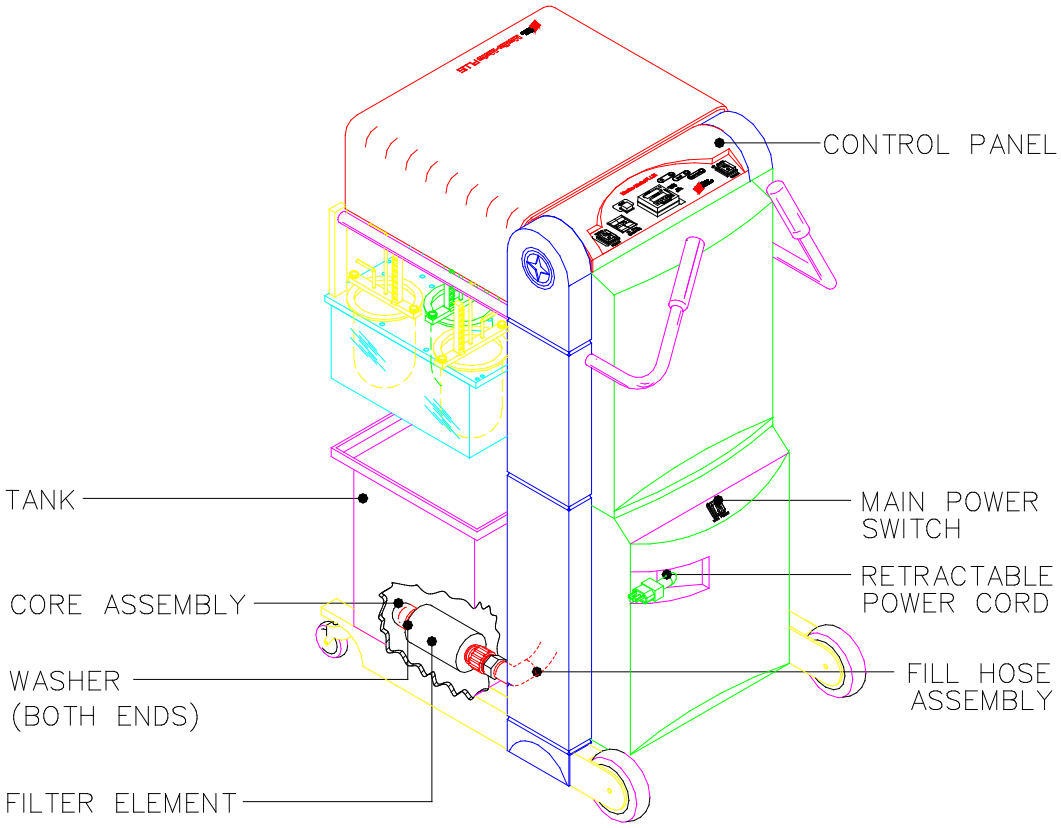


Figure 5-1

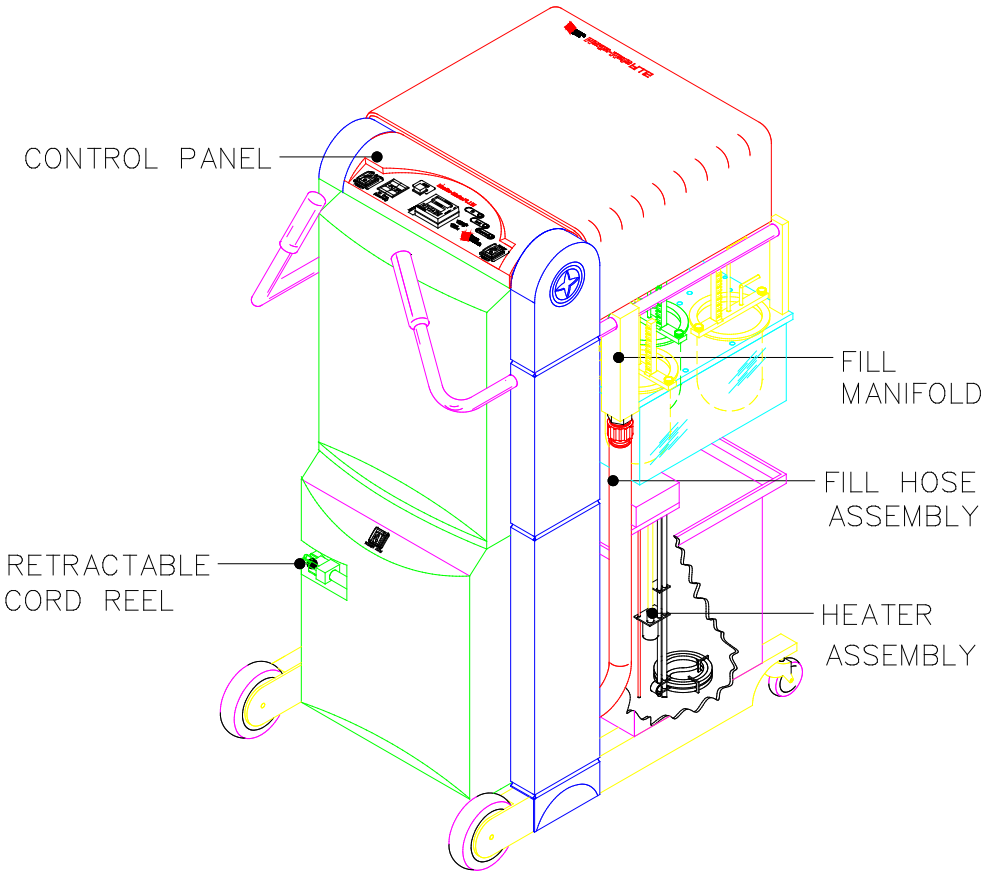


Figure 5-2

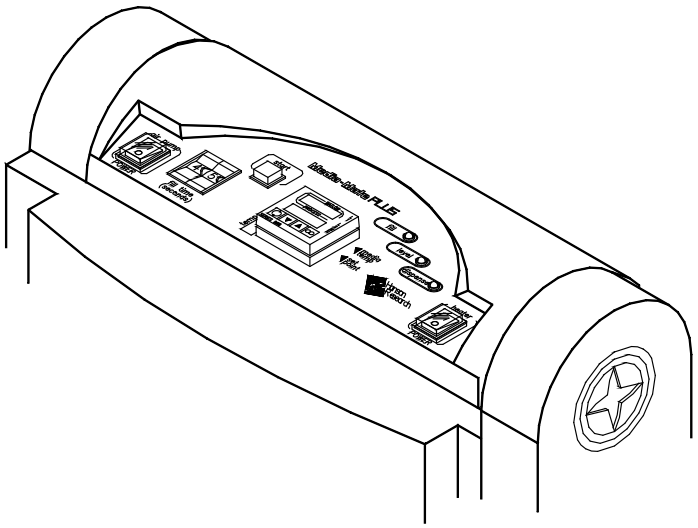


Figure 5-3: Control Panel

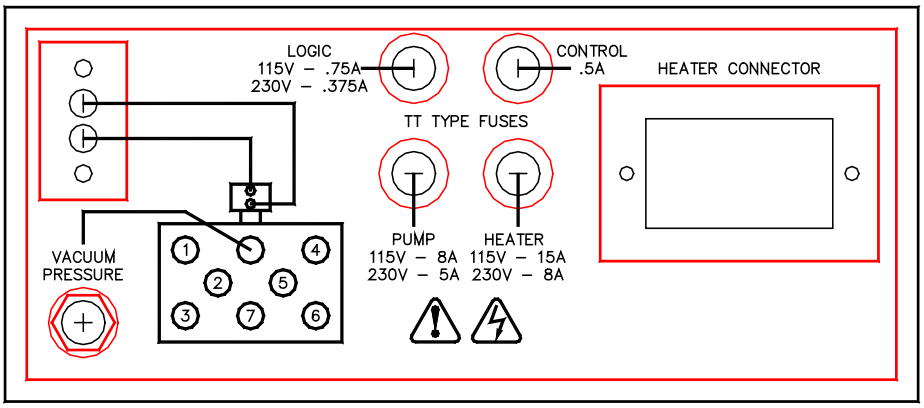


Figure 5-4: Interface Panel

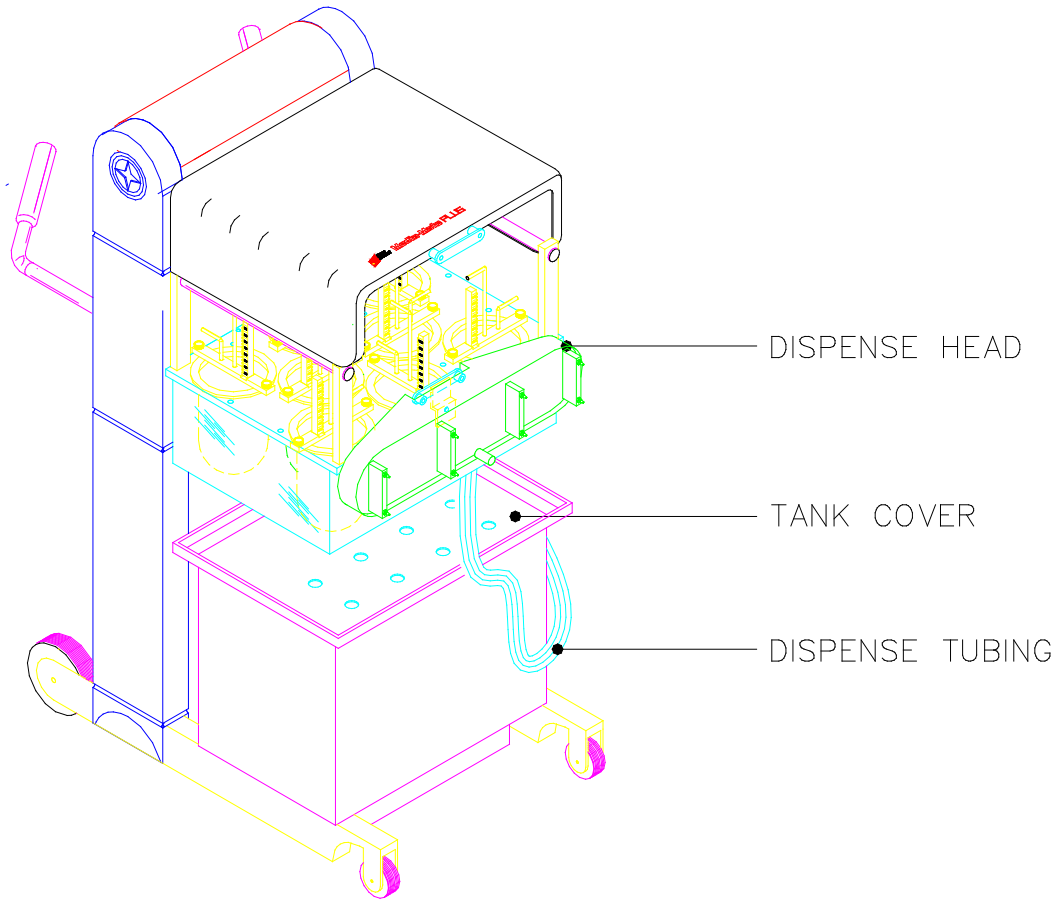


Figure 5-5

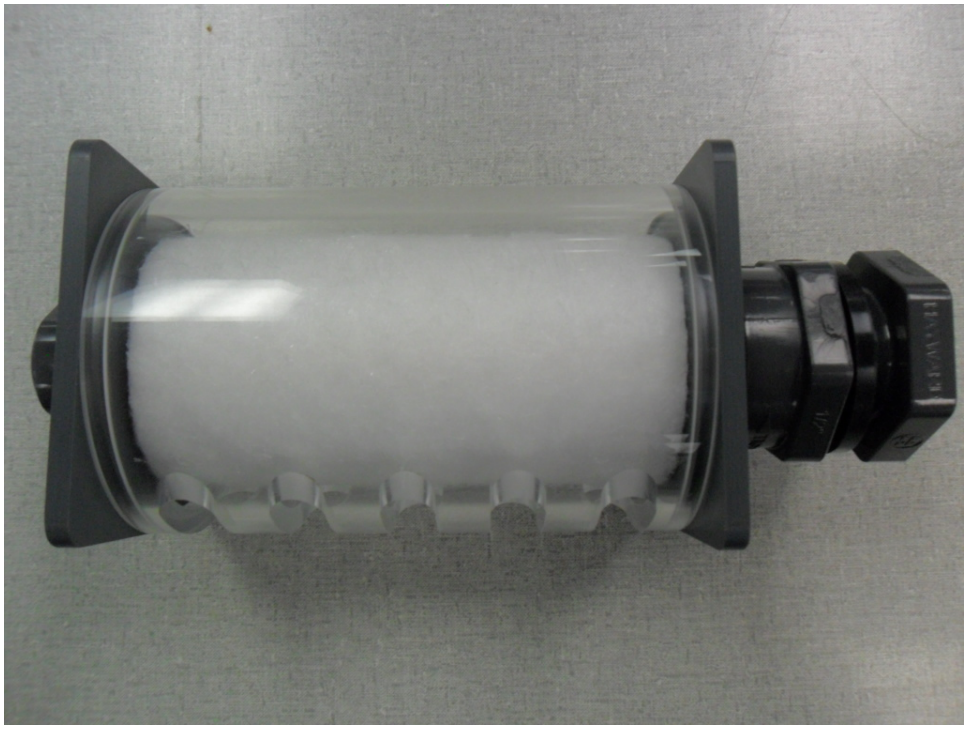


Figure 5-6
Filter Housing Assembly
Note: The filter housing assembly will function best if the slots are facing the bottom of the tank.

Removed from tank to provide clear view. Clear Filter housing shown only to provide clarification on function.

Installation

CAUTION

The Instrument should not be plugged in until installed as per the instructions below.

1. Clean the inside of the Tank as necessary to remove any packing debris and fill with approximately 40L of DI water (see *Section 9 – Cleaning the Tank and Fluid Lines*).

2. Install the Heater Assembly into the Tank as shown (see *Figure 5-2*). Place Tank Cover onto Tank (see *Figure 5.5*).

   CAUTION

   The filled Tank is heavy and solution may spill. This installation requires two people. The person holding and pushing the Tank onto the Cart legs should be capable of supporting the weight of the Tank.

3. One person aligns the Media-Mate Plus cart legs with steps on Tank from the back. Tip the Tank just enough so that the Cart legs can be pushed under the Tank. Lift the opposite side of the Tank and push as you slide the Cart legs under.

   HINT: Keep the front wheels of the Cart straight.

4. Remove the Fill Hose Assembly from its holding position on the side of the Tank and connect to the Fill Manifold (see *Figure 5-2*).

5. Connect the Heater connector into the Interface Panel (see *Figure 5-4*).

6. Connect the Dispense Tubing to the Dispense Head and position over the holes in the Tank Cover (see *Figure 5-5*).

   NOTE: Configure the Dissolution Test Station Vessel Pattern (see *Section 7 – Configuring the Dispense Head*).

Start Up

CAUTION

The voltage indicated on the Media-Mate Plus System must be the same as the power source. If the incorrect voltage is indicated, do not plug in the Instrument and contact Hanson Research immediately.

CAUTION

Do not press the Start Switch until the indicator lights are off as this may cause overfilling of the System.

The Instrument must be plugged into a grounded power outlet.

1. Pull the power cord out of the retractable cord reel and plug the other end of the power cord into a grounded three-prong power outlet.

   NOTE: The power cord plug may need to be replaced for some countries' power outlet configurations. Ensure that the replacement plug is approved and properly rated for voltage and amperage by following the Power Cord Color Code below:

USA Color Code	Wire Description	International Color Code
Black	Live	Brown
White	Neutral	Light Blue
Green	Ground	Green with Yellow Stripe

2. Turn on the Main Power Switch, located on the Pump Panel next to the power cord outlet.

3. Turn on the Air Pump and Heater power switches, located on the Control Panel.

4. Run a Test Cycle (see *Section 7 – Test Cycle*) while observing Instrument performance.

5. During the Test Cycle, verify the correct sequence of events by observing the Sequence LEDs on the Control Panel and by visually observing fluid flow at the measure vessels.

6. During the Test Cycle, verify Heater operation by observing the "1" LED on the Temperature Controller ("1" is energized when the Heater is on).

7. Turn off the Heater and Air Pump switches.

8. Turn off the Main Power Switch and remove the power cord from the grounded three-prong power outlet and return into retractable cord reel.

Section Six – Validation and Calibration

Pre-Heat Temperature Calibration

Calibration of the temperature control system is recommended every six months for 32°C and 37°C set points. A Temperature Calibration Log is provided and may be copied for entry of temperature calibration data.

1. Place Calibrated Thermometer (p/n 65-233-401) in the 3/8 in. hole provided in the Tank Cover (hole located furthest from Heater Assembly).

2. Set Temperature Set Point to 32°C (see *Section 7 – Temperature Setting*) and allow it to stabilize.

3. Record set point temperature and sensor display temperature from the digital display on the Control Panel. Record actual temperature from Calibrated Thermometer.

4. Set Temperature Set Point to 37°C (see *Section 7 – Temperature Setting*) and allow it to stabilize.

5. Record set point temperature and sensor display temperature from the digital display on the Control Panel. Record actual temperature from Calibrated Thermometer.

Adjustment of Sensor Display Temperature

⚠ CAUTION

The sensor display temperature has been adjusted at the factory and should not require any additional adjustment. Adjustment may be made only when Calibration indicates more than 0.2°C difference between Display Temperature and Actual Temperature (see *Section 6 – Pre-Heat Temperature Calibration*).

1. Press both the Up (↑) and Down (↓) keys simultaneously until you see “LOC” equal to “5” (if “2”, change number using Up key to “5”).

2. Press the **(∞)** key, then press the ↻ key repeatedly until you see “i.CA”.

3. Add or subtract to the number in order to equal the standard temperature.

4. After calibrating, press the **(∞)** key, then press both the Up (↑) and Down (↓) keys simultaneously until you see “LOC”, which needs to be changed to “2”. Press the **(∞)** key to finish.

5. Recalibrate per *Section 6 – Pre-Heat Temperature Calibration*.

Volume Delivery Calibration

Calibration of volume delivery is recommended for all volume settings that will be used. Recalibration is recommended every six months for each setting used. Recalibration is also required whenever the delivery volume has been fine adjusted (see *Section 6 – Fine Adjustment of Delivery Volume*). To facilitate volume calibration, Hanson Research recommends the Volume Calibration Kit (p/n 25-710-705).

1. Set Volume to desired increment (see *Section 7 – Volume Selection*).

2. Hanson Research recommends performing volume calibration at room temperature. Set temperature control to the desired temperature and allow the media temperature to stabilize (see *Section 7 – Temperature Setting*).

3. Place the Dispense Head over pre-numbered, plastic vessels (ref. p/n 25-710-705).

4. Start the Media-Mate Plus cycle (see *Section 7 – Operating Instructions*).

5. Using a calibrated laboratory scale, tare with empty vessel, weigh filled vessels, and record the actual media weight of the delivered volume for each vessel.

6. Empty and dry the vessels and repeat Steps 1 through 5 for a total of 5 cycles.

7. Calculate and record the media volume for each vessel. The density of the media at the calibration temperature is required for the calculation below.

   Media Volume = media weight divided by media density at calibration temperature.

8. Repeat all of the above steps for each incremental volume setting that will be used.

Fine Adjustment of the Delivery Volume (one incremental setting only)

When dissolution rate calculations are corrected for actual mean delivery volumes recorded, it should not be necessary to fine-adjust the delivery volume. For applications that do require a more accurate delivery volume, adjust as follows:

1. Calibrate volume at desired incremental setting (see *Section 6 – Volume Delivery Calibration*).

2. Review Calibration Data and identify adjusters that require finer adjustment.

3. Fine adjustment is accomplished by accurately adjusting the Pointer position on the Fill Tube (see *Figures 6-1 and 6-2*). The Pointer must be moved approximately 0.0048 in. per mL of volume delivery change.

   EXAMPLE: To change delivery volume by 2.5 mL **[2.5 X 0.0048 = 0.012],** the Pointer must be moved 0.012 in.

When delivery volume is too high, reduce by raising the Pointer as follows:

1. Loosen the Upper Lock Screw so that the Fill Tube may be moved. Use 1/4 in. Wrench (p/n 91-902 037).

2. Using the Micro Drill Blank Set (p/n 91-902-036) or Calibration Gauge (p/n 91-902-045), select a size which corresponds with the required volume change [Volume Change X .0048] or refer to the conversion chart in *Figure 6-1*.

3. Place the Calibration Gauge or Drill Blank between the Pointer and the upper side of the incremental standard notch (see *Figure 6-1*).

4. Move the Fill Tube up until the Pointer and Calibration Gauge or Drill Blank are tight against the upper side of the incremental standard notch.

5. Tighten the Upper Lock Screw and remove the Calibration Gauge or Drill Blank.

6. Use 3/4 in. Wrench (p/n 91-902-037) to loosen the Pointer Handle Lock Nut and slide the Pointer up to the top of the incremental standard notch and retighten the Pointer Handle Lock Nut.

7. Loosen the Upper Lock Screw and move the Dispense Tube down until the Pointer is tight against the bottom side of the incremental standard notch and retighten the Upper Lock Screw.

8. Repeat Steps 1 through 7 as necessary for each vessel.

9. Calibrate per *Section 6 – "Volume Delivery Calibration."*

CONVERSION TABLE	
0.001	0.21
0.0015	0.31
0.002	0.42
0.003	0.63
0.004	0.83
0.005	1.04
0.006	1.25
0.007	1.46
0.008	1.67
0.009	1.88
0.010	2.08
0.012	2.50
0.014	2.92
0.015	3.13
0.016	3.33
0.018	3.75
0.020	4.17
0.022	4.58
0.024	5.00
0.025	5.21
CONVERSION TABLE	
INCH = ML x .0048	

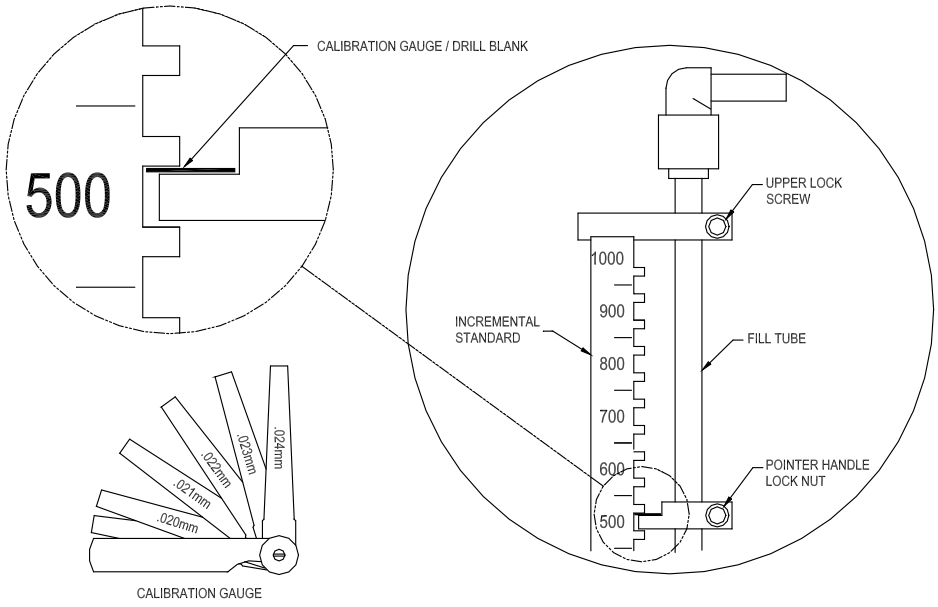


Figure 6-1

When delivery volume is too low increase by lowering the Pointer as follows:

1. Loosen the Upper Lock Screw so that the Fill Tube may be moved. Use 1/4 in. Wrench (p/n 91-902-037).

2. Using the Micro Drill Blank Set (p/n 92-902-036) or Calibration Gauge (91-902-045), select a size which corresponds with the required volume change [Volume Change X .0048] or refer to the conversion chart in *Figure 6-2*.

3. Raise the Fill Tube as necessary and place the Calibration Gauge or Drill Blank between the Pointer and the lower side of the incremental standard notch (see *Figure 6-2*).

4. Lower the Fill Tube so that the Pointer and Calibration Gauge or Drill Blank are tight against the lower side of the incremental standard notch.

5. Tighten the Upper Lock Screw and remove the Calibration Gauge or Drill Blank.

6. Use 1/4 in. Wrench to loosen the Pointer Handle Lock Nut and slide the Pointer down tight against the bottom of the incremental standard notch and retighten the Pointer Handle Lock Nut.

7. Repeat Steps 1 through 6 as necessary for each vessel.

8. Calibrate per *Section 6 – "Volume Delivery Calibration."*

CONVERSION TABLE	
0.001	0.21
0.0015	0.31
0.002	0.42
0.003	0.63
0.004	0.83
0.005	1.04
0.006	1.25
0.007	1.46
0.008	1.67
0.009	1.88
0.010	2.08
0.012	2.50
0.014	2.92
0.015	3.13
0.016	3.33
0.018	3.75
0.020	4.17
0.022	4.58
0.024	5.00
0.025	5.21
CONVERSION TABLE	
INCH = ML x .0048	

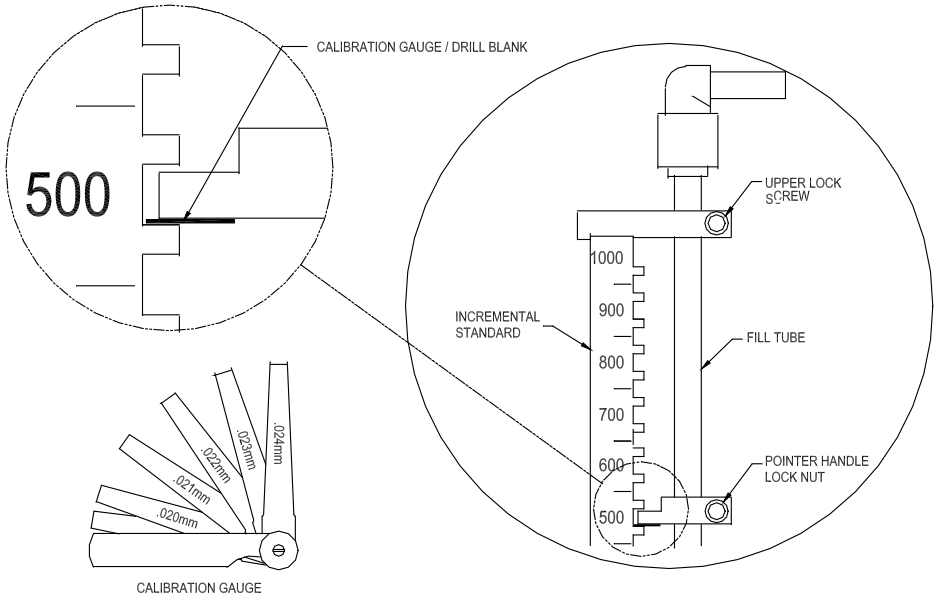


Figure 6-2

Deaeration Validation

Deaeration is validated by running a standard instrument cycle and then measuring the dissolved oxygen content in each filled dissolution vessel. Dissolved Oxygen Meters are readily available from laboratory suppliers such as Cole Parmer, (800) 323-4340.

To avoid dissolution problems, the maximum dissolved oxygen content should not exceed 95% saturation at operating temperature (*Handbook of Dissolution Testing,* William Hanson, 3rd ed.*)*.

The USP Dissolution Toolkit recommends a dissolved oxygen level of not more than 6 ppm. The Media-Mate Plus will meet this at 37 °C with 500 mL and higher volumes and/or temperatures.

Deaeration Validation must be performed with all user-input adjustments set and recorded on the Deaeration Validation Log. Validation is recommended for each set of user adjustments that will be used. Validation is recommended prior to the first use of the instrument and should be repeated every six months.

1. Set all user-input adjustments (see *Section 7*).

2. Initiate an instrument cycle (see *Section 7 – "Test Cycle"*).

3. Using a Calibrated Dissolved Oxygen Meter, measure the dissolved oxygen content in each dissolution vessel.

4. Record all user-input adjustment settings and dissolved oxygen readings on the Deaeration Validation Log.

Temperature Controller (PID) Set-Up

The Temperature Controller (see *Figure 6-3*) has been programmed at the factory to obtain optimum temperature control and quick heat-up time. The program set points are locked and should not require changing or resetting. If the factory program has been altered for any reason, it may be restored in accordance with Hanson Research Corporation Procedure Number 25-710-807, "Programming Procedures for Temperature Controller." This procedure is available on request from Hanson Research Corporation (see *Section 12*).

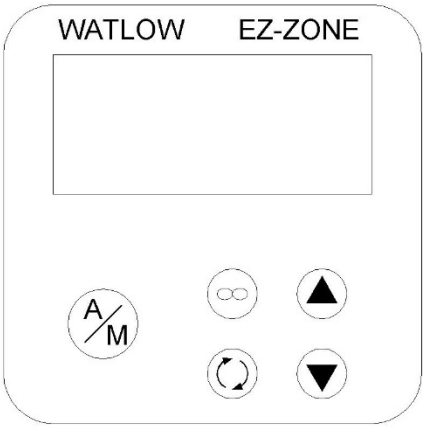


Figure 6-3: Temperature Controller

Temperature Calibration Record

Instrument Model Number: _____

Instrument Serial Number: _____

Set Point Temperature (°C)	Display Temperature (°C)	Actual Temperature (°C)	Date	Tested By

Volume Calibration Record

Instrument Model Number: _____

Instrument Serial Number: _____

User Input Settings:

Set Up Number	Media	Volume (mL)	Temperature (°C)	Media Density (g/mm)	Fill Time (seconds)
1					
2					

Delivered Volume (mL) Set-up No. 1

	Vessel Identification						
Cycle Number	1	2	3	4	5	6	7
1							
2							
3							
4							
5							

Delivered Volume (mL) Set-up No. 2

	Vessel Identification						
Cycle Number	1	2	3	4	5	6	7
1							
2							
3							
4							
5							

Tested By: _____ **Date:** _____

Deaeration Validation Record

Instrument Model Number: _____

Instrument Serial Number: _____

User Input Settings:

Set Up Number	Media	Volume Setting (mL)	Temperature Setting (°C)	Fill Time Setting (seconds)
1				
2				

Deaeration Reading (percent saturation):

Vessel Identification

Set Up Number	1	2	3	4	5	6	7
1							
2							

Vessel Identification

Set Up Number	1	2	3	4	5	6	7
1							
2							

Vessel Identification

Set Up Number	1	2	3	4	5	6	7
1							
2							

Tested By: _____ **Date:** _____

Section Seven – Operating Instructions

Volume Selection

See *Figures 6-1* and *6-2*.

1. Loosen the Upper Lock Screw so that the Dispense Tube may be moved.

2. Grasp the Pointer handle and rotate 45° in either direction.

3. Raise or lower the Dispense Tube as necessary to align the Pointer with the appropriate incremental standard notch.

   NOTE: The incremental standard has been marked with a volumetric scale so that the appropriate notch may be readily located.

4. Rotate the Pointer handle until the Pointer engages the incremental standard notch.

5. Move the Pointer down tight against the lower side of the notch and tighten the Upper Lock screw.

6. Repeat Steps 1 through 5 for each vessel position.

Temperature Setting

See *Figure 5-3*.

The Temperature Controller is located in the approximate center of the Control Panel. The Temperature Controller has two digital displays that display in tenths of a degree. The upper display shows actual media temperature while the lower display shows Set Point Temperature.

To Set Temperature:

1. Verify that the media Tank has been filled to at least the 18-liters mark.

2. Verify that the Heater Assembly is installed in the Tank and is plugged into the Interface Panel.

3. Plug the retractable power cord into an appropriate AC power receptacle (see *Section 5 – "Electrical"* for retracting requirements of cordage).

4. Turn on Heater power and Air Pump power at the Control Panel.

5. Increase or decrease Set Point Temperature using the "UP"/"DOWN" Arrow Keys located just below the Set Point Display on the Temperature Controller. Allow adequate time for the temperature to stabilize.

Fill Time Setting

See *Figure 5-3*.

The Fill Time Setting determines the amount of time the system will allocate to the Fill Cycle and is dependent on the Delivery Volume Setting. The amount of time allocated must be sufficient to fill the measure vessels 50-100 mL above the Fill Tube slot. The Fill Time is set by adjusting the Fill Time Thumbwheel located on the Control Panel.

Low to Moderate Viscosity Media:

1. Start by setting the Fill Time to the value that corresponds to the Volume Setting in the table below.

Vol. Setting, mL	250	400	500	600	700	800	900	1000
Fill Time, sec	45	50	55	60	65	70	75	80

2. Run a Test Cycle (see *Section 7 – "Test Cycle"*) while observing the measure vessels during the Fill Cycle to see where the fill level is with respect to the Fill Tube slot. The test media must have the same approximate viscosity as the Dissolution Media that will be used.

3. If the actual Fill Level is too high, reduce the Fill Time. If the actual Fill Level is too low, increase the Fill Time.

4. Repeat Steps 2 and 3 until the desired characteristics are achieved.

High Viscosity Media:

For high viscosity media it may be necessary to set the Volume Adjustment to one half the desired delivery volume and run two cycles.

1. Set Volume Adjustment to one half the desired delivery volume.

2. Set the Fill Time to two times the value that corresponds to the Volume Setting in the table above.

3. Run a Test Cycle (see *Section 7 – "Test Cycle"*) while observing the measure vessels during the Fill Cycle to see where the Fill Level is with respect to the Fill Tube slot. The test media must have the same approximate viscosity as the Dissolution Media that will be used.

4. If the actual Fill Level is too high, reduce the Fill Time. If the actual Fill Level is too low, increase the Fill Time.

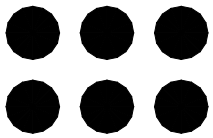
5. Repeat Steps 3 and 4 until the desired characteristics are achieved.

Configuring the Dispense Head

The Media-Mate Plus Dispense Head has been designed to accommodate the Hanson SR-6, SR-8 and SR8-Plus Dissolution Test Stations and most Test Stations manufactured by other manufacturers. The Dispense Head is connected to the Dispense Harness by quick disconnects which have been identified by the numbers 1 through 7. The Dispense Head will accommodate six or seven Dissolution Vessels by enabling or disabling #7 Measure Vessel (see *Figures 7.1* and *7.2*). The configuration is achieved by connecting the quick disconnects so that the pattern formed matches the test station vessel pattern. Common vessel patterns are shown below:

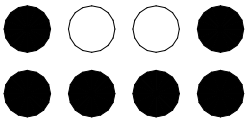
Typical Configurations:

3+3 Configuration



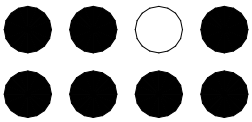
Hanson: Classic 6, SR6, SR2, SR72, QC72
VanKel: V7000, VK700
Logan: D800, D600

4+2 Configuration



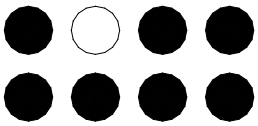
Hanson: Elite 8, SR8-Plus, SR8
VanKel: VK7000, VK700
Distek: 2100A, 5100
Logan: D800, D600

4+3 Configuration



Hanson: Elite 8, SR8-Plus, SR8
VanKel: VK7000, VK700
Logan: D800, D600

4+3 Configuration



Hanson: Elite 8, SR8-Plus, SR8
VanKel: VK7000, Vk700
Logan: D800, D600

Media-Mate Plus Interface with Distek 2100 and 2100B

Filling Six Vessels:

1. Remove the two fittings labeled “not used” in *Figure 7-1* below.

2. Close the two shut-off valves to the seventh vessel at the Media-Mate Plus Dispense Assembly (see *Figure 7-2*).

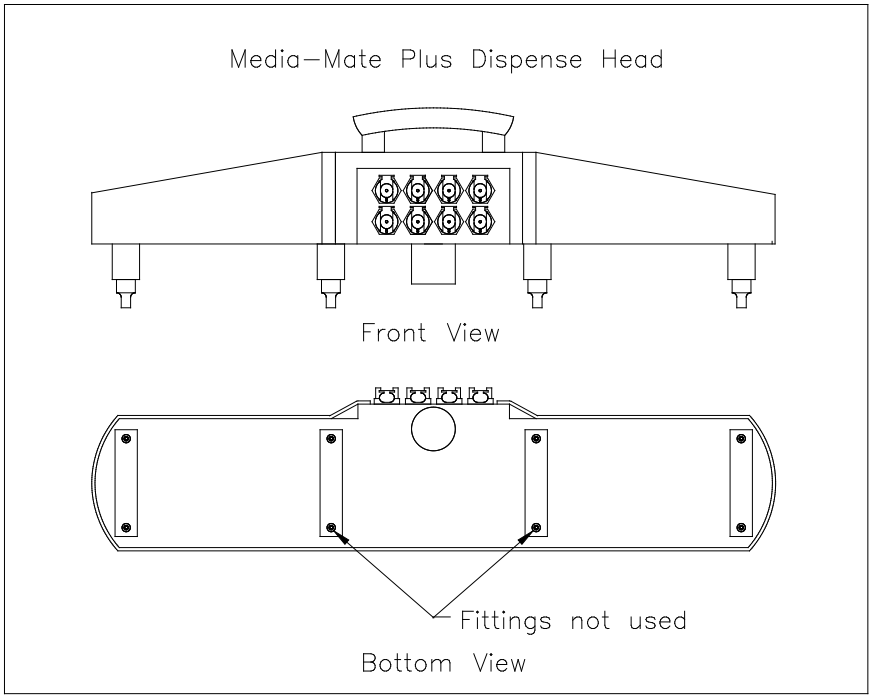


Figure 7-1

Filling Seven Vessels:

1. Remove the two fittings labeled “not used” in *Figure 7-1* above.

2. Connect the Single Flask Filling Assembly (p/n 25-710-415) to the Media-Mate Plus Dispense Harness, #7 Quick Disconnect.

3. Open the two shut-off valves to the seventh vessel at the Media-Mate Plus Dispense Assembly (see *Figure 7-3*).

To Configure the Dispense Bar:

1. **For Six Vessels:** Close the Ball Valve and Pinch Valve at Vessel 7 (see *Figure 7-2*):

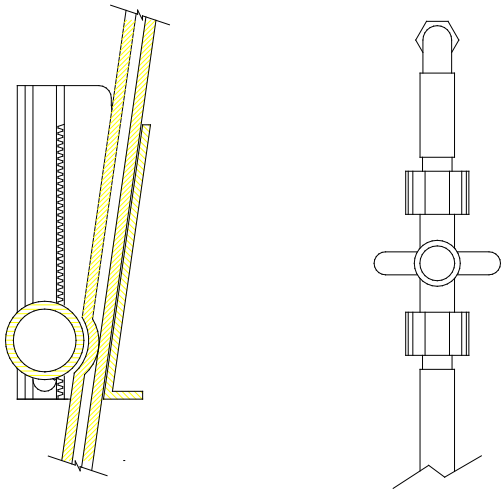


Figure 7-2

For Seven Vessels: Open the Ball Valve and Pinch Valve at Vessel 7 (see *Figure 7-3*):

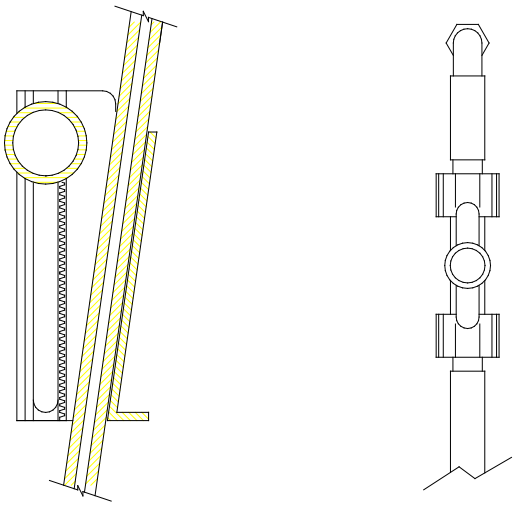


Figure 7-3

2. Observe the Dissolution Test Station Vessel Pattern.

3. Arrange the quick disconnects at the Dispense Head to match the observed pattern.

NOTE: For six dissolution vessels, the # 7 disconnect must be connected to an inactive location.

Test Cycle

Test Cycles are accomplished with the Dispense Head positioned on the Media Tank Cover docking position. This arrangement provides for media return back to the Tank during an instrument cycle. Test Cycles are useful for observation of instrument performance.

Running a Test Cycle:

1. Set all user inputs (see *Section 7 – "Volume Selection," "Temperature Setting," and "Fill Time Setting"*).
2. Position the Dispense Head in the docking position on the Media Tank Cover.
3. Fill the Media Tank with media.
4. Plug the retractable power cord into an appropriate AC power receptacle (see *Section 5 – "Electrical"* for retracting requirements of cordage).
5. Turn on Air Pump power at the Control Panel.
6. Press the start button on the Control Panel.

Filling Dissolution Vessels

1. Set all user inputs (see *Section 7 – "Volume Selection," "Temperature Setting," and "Fill Time Setting"*).
2. Fill the Media Tank with media.
3. Plug the retractable power cord into an appropriate AC power receptacle (see *Section 5 – "Electrical"* for retracting requirements of cordage).
4. Turn on the main power switch, located on the pump panel next to the power cord outlet.
5. Turn on the Air Pump and Heater power switches, located on the Control Panel.
6. Configure the Dispense Head (see *Section 7 – "Configuring the Dispense Head"*).
7. Place the Dispense Head over the dissolution vessels on the Test Station.
8. Verify that the active output ports on the Dispense Bar engage appropriate vessels on the Dissolution Test Station.
9. Verify the media temperature at the Control Panel.
10. Press the start button at the Control Panel.
11. When the cycle is finished, remove the Dispense Head from the Dissolution Test Station and return to the docking position on the Media Tank Cover.

Section Eight – Troubleshooting

Volume Delivery Problems

1. Dispense Volume is too high or too low.

Cause	Solution
Improper Volume Setting	Reset (see *Section 7*).
Improper Volume Adjustment	Reset (see *Section 6*).
Improper Fill Time Setting	Reset (see *Section 7*).
Pressure or Vacuum Leak	Check and correct (see *Section 8*).
Clogged Inlet Filter	Replace Element (see *Section 9*).
Restricted Passage	Visually check tubing for kinks.
High Media Viscosity	Run two cycles (see *Section 7*).
Pinch Valve Leaks	Check and correct (see *Section 8*).

2. Fails to completely dispense (media left in measure vessels).

Cause	Solution
High Media Viscosity	Run two cycles (see *Section 7*).
Fill Time too High	Reset (see *Section 7*).

Temperature Control Problems

1. Does not heat media (media remains at ambient temperature).

Cause	Solution
Power Source Connection	Check and correct all electrical connections.
Low Water Level	Fill Tank to at least the 18-liter mark.
Blown Fuse	Replace fuse (see *Section 9*). Contact Service if fuse blows again.
Set Point too Low	Adjust Set Point higher.
Defective Heater Assembly	Check and replace if necessary.
Defective Temperature Controller	Check and replace if necessary.

2. Temperature fluctuates more than ± 0.5°C with the Tank filled to at least the 20-liter mark. Note that lower liquid levels may cause readings to fluctuate more than 0.5°C.

Cause	Solution
Defective Heater Assembly	Check and replace if necessary.
Defective Temperature Controller	Check and replace if necessary.
Temperature Control Program Changed	Check program and fix.

3. Temperature reading does not match calibrated thermometer.

Cause	Solution
Unit Not Calibrated	Perform Calibration Procedure (see *Section 6*).

Deaeration Problems

Delivered Media exceeds 95% saturation.

Cause	Solution
Improper Fill Time Setting	Reset (see *Section 7*).
Low Media Temperature	Increase to 2°C above Test Temperature.

Service Procedures

Pressure or Vacuum Leak:

1. Disconnect Fill Hose at upper hose connection and connect hose to Tank side port.
2. Plug manifold port with hose cap fitting.
3. Connect power cord to power source and turn on power to Air Pump at Control Panel.
4. Apply leak test compound (p/n 91-951-025) to all accessible, sealed connections such as vessel covers and tube fittings.
5. Foaming compound indicates a leak.
6. Turn power off and disconnect instrument from power source.
7. Correct all points of leakage and retest per above Steps 1 - 6 until the System has no leaks.
8. Remove hose fitting cap from Fill Manifold and reconnect Fill Hose.

Pinch Valve Leaks:

1. Set-up and run a Test Cycle (see *Section 7 – "Test Cycle"*).

2. Remove Tank Cover and observe Inlet Filter Element during the Dispense Cycle.

   NOTE: Dispense LED on the Control Panel is energized during the Dispense Cycle.

3. Bubbles emitting from the filter indicate a leaking Pinch Valve Assembly. Call Hanson Research for service (see *Section 12*).

Liquid in Vessels

If the Instrument is turned off in the middle of a cycle and/or media is left in the vessels, it is important not to start another cycle before emptying the vessels as overfilling can occur.

Emptying the vessels is done by setting the Fill Time to 1 second, placing the Dispense Head back on the Tank, and starting a cycle. The material in the vessels will be dispensed back into the Tank without overfilling the vessels. Remember to reset the Fill Time.

Section Nine – Maintenance

Media-Mate Plus has been designed to be a low maintenance instrument. In general, the instrument is maintained by proper cleaning after use, periodic replacement of the filter element and periodic lubrication of fill tubes.

The Media-Mate Plus has type 316 stainless steel in the liquid flow path. HCl can effect the 316 stainless steel, especially when the solution is left to dry.

When using HCl, rinse the Media-Mate Plus with D.I. water when finished. Do not allow the HCl to set in the unit for long periods of time (4 hours or more). Rinse off any external spillage immediately.

General Cleaning

See *Section 5* for identification of parts.

The exterior of the Instrument should be periodically wiped down with a damp cloth. Particular attention should be given to the Volume Adjust Components located on the Dispense Assembly. Frequency of cleaning depends on Instrument usage and operating environment.

Cleaning the Media Tank and Fluid Lines

NOTE: Always unplug the Heater Assembly.

The Media Tank should always be cleaned prior to filling the Tank with new media, or if it will not be used within 36 hours.

Cleaning Method:

1. Disconnect the Fill Tube Assembly at the Fill Manifold and drain the Tank out the Fill Tube. The side of the Tank housing the Filter Assembly may be shifted off of the Support Rail in order to facilitate more complete draining.

2. Remove the Tank and pour out any remaining media and wipe dry.

3. Replace the Tank and reconnect the Fill Tube Assembly at the Fill Manifold.

4. Fill the Tank with clean DI water and run a couple of Test Cycles (see *Section 7 – "Test Cycle"*).

5. Repeat Steps 1 - 3.

6. With the Tank empty, run two dry Test Cycles (see *Section 7 – "Test Cycle").* This will help dry the fluid passages and leave the Instrument ready for the next usage.

7. If the Instrument is not going to be used within 15 days, it should be covered and moved to an appropriate storage location.

Lubrication

The Fill Tubes (see *Figure 6-1*) should be lubricated every six-months to maintain easy movement and to facilitate easy adjustment of the Volume Setting.

To Lubricate:

1. Adjust the Volume Delivery Setting to 1000 mL (see *Section 7 – "Volume Selection"*).

2. Apply a small amount of silicone grease (p/n 91-951-004) to the exterior of the Fill Tubes between the Pointer and the vessel cover.

3. Loosen the upper lock screw and rotate the Pointer in order to disengage the incremental standard.

4. Move the Fill Tube up and down several times between the upper and lower extreme positions.

5. Raise the Fill Tube to the upper position and remove excess grease.

6. Reset Volume Selection (see *Section 7 – "Volume Section"*).

Replacing the Filter Element

A clogged Filter Element will restrict media flow and impair Instrument performance. The Filter Element should be replaced every 90-days or whenever the Fill Level is reduced by 25 mL (this may be observed during the Fill Cycle). Also, since the Filter Element will retain a small volume of media, it must be replaced whenever the Tank is to be filled with a media that is different than the media that was previously used.

Replacing the element for units without a filter housing:

1. Unscrew the Filter Core Assembly and remove it from the Tank along with the Element and Washers (see *Figure 9-1*).

2. Discard the Element and replace with a new Element (p/n 91-500-099).

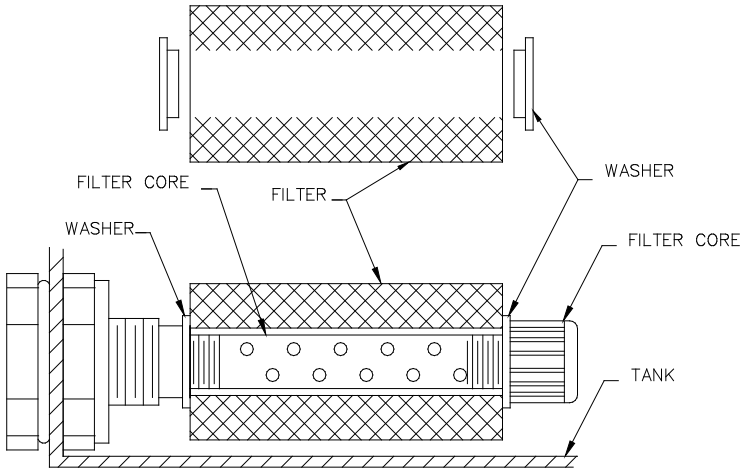


Figure: 9-1

For systems with a filter housing used to reduce dead volume in the Media-Mate Plus tank, follow the procedure below.

Replacing the element for units with a filter housing:

1. Unscrew the Filter Core Assembly and remove it from the Tank along with the filter, filter element, and filter housing end caps (see *Figure 9-2*).

2. Remove the filter housing end caps and slide the filter off the filter core.

3. Discard the old element and replace with a new element (p/n 91-500-099)

4. Slide the new element into the housing and secure with the end caps.

5. Slide the filter core through the assembly.

6. Reinstall the assembly into the Media-Mate Plus tank with the slots of the filter housing facing down.

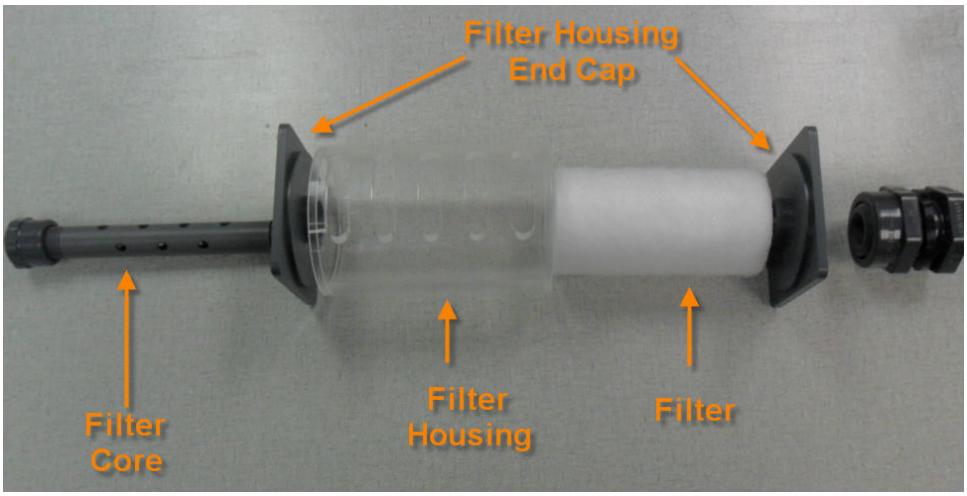


Figure: 9-2
Note: Removed from tank to provide clear view. Clear Filter housing shown only to provide clarification on function.

Fuse Replacement

The fuses are located on the Interface Panel of the Control. Each System has four (4) fuses. The amperage is labeled next to the fuse. Notice that the amperage of three of the four fuses is dependent upon the voltage of the System.

⚠ **CAUTION**

For continued protection against risk of fire, replace the fuse(s) with the same type and current rating. Do not over-tighten the fuse holder.

To check the fuses and replace a defective fuse:

1. For fuse holders with slot knobs, insert the end of a standard (flat) screwdriver into the slot, push in and slightly turn counter-clockwise to remove the holder.

2. For fuse holders with finger grip knobs, push in and slightly turn counter-clockwise to remove the holder.

3. Visually inspect the fuse to see if it is defective. If you are not sure, use an Ohm meter to confirm.

4. If it is defective, remove the fuse from the holder by pulling it straight out. Replace with a fuse of the same type and rating.

5. Push the fuse back into the Control. Secure the fuse holder by pressing in and slightly turning clockwise.

   NOTE: Use a standard (flat) screwdriver for fuse holders with slot knobs.

Section Ten – Moving and Storage

Storage

If the Media-Mate Plus will not be used for an extended period of time (15-days or more), the power should be turned off and disconnected from the power source. The Instrument should be cleaned (see *Section 9*), covered, and moved to an appropriate storage location.

Moving

The Media-Mate Plus is a portable System and therefore does not require special consideration when being moved within the same laboratory or building. For shipment to another location, the Instrument should be repackaged in its original shipping container.

Section Eleven – Parts, Supplies, and Accessories

Spare Parts and Kits

25-710-701	Two-Year Spare Parts Kit, 115/230V
25-710-125	Stand Alone Temperature Control, 115V
25-710-126	Stand Alone Temperature Control, 230V
25-710-400	Extra 40-liter Tank Assembly with Heater, 115V
25-710-401	Extra 40-liter Tank Assembly with Heater, 230V
25-710-723	Filter Element, 5-micron (pack of 5)
25-710-404	Fill Hose Assembly
25-710-706	Fuse Kit, 115V
25-710-707	Fuse Kit, 230V
91-601-219	Female Quick Disconnect Fitting
91-601-220	Male Quick Disconnect Fitting
25-710-507	Connector
25-710-569	Nipple Fitting, Dispense Head, Gray PVC
25-710-511	Incremental Standard
25-710-514	Pointer
25-710-408	Standoff Assembly, ¾” (1 per clamp; requires 7 per system)
25-710-409	Standoff Assembly, 3/8” (1 per clamp; requires 7 per system)
25-710-515	Fill Tube (0.025” gap)
25-710-577	Fill Tube (0.007” gap)
25-710-524	Dispense Tube
25-710-556	Support
25-710-130	Heater Replacement Kit, 115V
25-710-131	Heater Replacement Kit, 230V
91-601-237	Fitting, ¼” Male x ¼” Female, Stem Elbow
91-425-004	O-Ring, ¼”
91-212-059	Water Level Switch
91-217-021	Over-protection Sensor
91-600-014	Tygon Tubing, 1/8” x ¼” (sold per foot; 70 ft per unit)
91-600-020	Tygon Tubing, 3/16” x 5/16” (sold per foot; 40 ft per unit)
91-601-230	Fitting, 1/8-MPT x 1/8-B, Straight
91-601-231	Fitting, 1/8-MPT x 1/8-B, Elbow
93-670-018	Nut, Acorn, ¼-20, Stainless Steel
25-710-725	Tubing Replacement Kit, Media-Mate Plus

Tools and Accessories

25-710-449	Flask Holding Stand for 8 Vessels
91-902-020	Electro-Mechanical Tool Kit
91-902-013	Tool, Allen Key Wrench, 7/56”
91-902-037	Tool, Wrench, ¼”
91-951-004	Silicone Grease (1 tube)
91-951-025	Leak Test Compound
91-030-003	Vessel, Plastic
65-233-401	Certified Calibrated Thermometer
65-233-402	Certified Calibrated Digital Thermometer
25-710-415	Single Flask Filling Assembly
91-902-045	Calibration Gauge Set

Section Twelve – Sales and Support

The Media-Mate Plus is sold and serviced by a worldwide network of dealers and distributors. If you need additional accessories, replacement parts, or require service information, you may either contact your local agent, or you can contact Hanson Research Corporation at our worldwide headquarters:

Hanson Research Corporation	
Corporate Headquarters	9810 Variel Avenue Chatsworth, CA 91311 USA P: 818.882.7266 or 800.821.8165 (toll-free) F: 818.882.9470
Web Site	www.hansonresearch.com
Sales Support	For quotes, literature, and sales assistance in the USA and worldwide, please email: sales@hansonresearch.com.
Customer Support	To place an order, obtain an order's status, or request a return authorization, please email: orders@hansonresearch.com.
Technical Support	For assistance with applications and other technical support and service questions, please email: techsupport@hansonresearch.com, or fill out a Technical Support Request form: www.hansonresearch.com/tsr.htm.
When contacting Hanson Research, please help us eliminate duplication of effort amongst personnel and departments by directing your inquiry to one department or representative.	

Section Thirteen – General Warranty

Hanson Research Corporation (HRC) products are warranted for one full year including parts and labor. Service contracts and Preventative Maintenance contracts are available for post-warranty support. International dealer warranties may vary. HRC makes no warranty, expressed or implied, for glassware, consumables or products not manufactured by HRC, as evidenced by nameplate on the item or other designation. HRC will give responsible assistance to buyer in obtaining from the respective manufacturer whatever adjustment is reasonable in light of manufacturer's own warranty. HRC shall be released from any and all obligations under any warranty, either expressed or implied, if the product covered is repaired or modified by other than its own personnel, or made without written authorization of HRC. There are no other warranties, expressed or implied, and HRC shall not be liable under any circumstances for consequential damages.

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